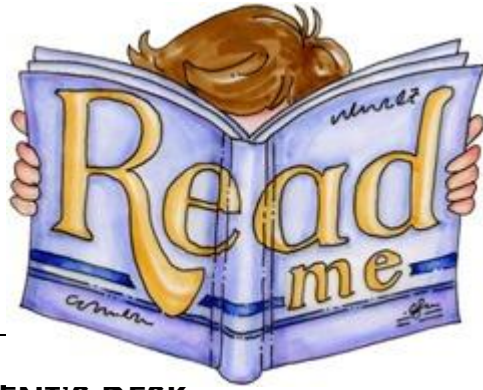


FHNS Auxiliary News Letter

Volume 1, Issue 2
January 2019



OFFICERS:

President – Stephen Kenney
Vice President – Cynthia Couch
Treasurer – Jan Summey
Recording Secretary – Judy Miller
Corresponding Secretary – Shirley Lopriore

FROM THE PRESIDENT'S DESK:

A full year has passed since becoming President of the Auxiliary. Personally, it has been very rewarding to work with such a super group of volunteers. Everyone has pitched in to do their part in creating a supportive and friendly environment for our patients and hospital staff.

The Gift Shop continues to be a source of pride for the Auxiliary. The traffic coming into the Gift Shop has doubled since the changes were made and sales have dramatically increased. We continue to receive glowing feedback from visitors and Hospital Staff on the new arrangement and sales in the fourth quarter of 2018 reached an all-time high.

Financially we have seen improvements since our last report of June 1st bank balance of \$18,482 to our year-end bank balance of \$29,516. Our Lobby Sales were put on hold for 6 months. We were able to conduct a Lobby Sale in mid-December which helped improve our financial position. We are planning to conduct 5 Lobby Sales in 2019, 4 have already been scheduled. Additionally, we have planned a monthly Bunco and Fun Auction to create another cash flow stream.

The Auxiliary was able to recognize six extraordinary volunteers for the Starfish Award during our October and December General Meetings.

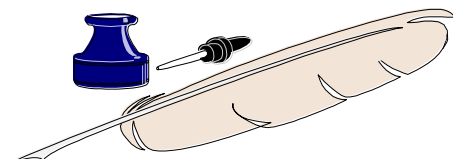
Our Auxiliary Board of Directors voted to establish an Auxiliary Assistance Fund for active volunteers. The Auxiliary Assistance Fund is a program for Auxilians at Advent Health New Smyrna Beach who need emergency assistance. The program is funded by Auxiliary dues and donations by Affiliate Members to assist Auxilians who experience financial loss or hardship through no fault of their own, such as fire, accident, death of a spouse, flooding, hurricane or tornado.

During the October General Meeting the Auxiliary members voted to keep the current officers in place for another term. Thank you all, for your vote of confidence from our executive team.

Our goals for 2019 is to continue to improve our cash flow position so we can provide the hospital and community with needed funds. Provide scholarships to New Smyrna Beach high school seniors. Increase the volunteers work force to ensure 90% of our potential positions are covered by working our marketing plan.

Volunteers are unpaid not because they are worthless, but because they are **Priceless**. Thanks for volunteering!!!

Steve Kenney, President



Meet Your Service Chairpersons and Board Members

Cozy Cart	Lana Mathews
Emergency Department	Genie Franklin Delmar Marvin
Family Waiting Room	Arlene Clay
Gift Shop/Lobby Sales	Cynthia Couch
Oncology	MaryJane Williams
OR/SDS	Shirley Lopriore
Out Patient	June Lynd
Pharmacy	Pat McVay
Tower Desk	Jeff McKie

Welcome To Our New Volunteers

We want to extend a warm welcome to our new volunteers:

Jennifer Beckert (REHAB)
Norma Blake (ED)
Mary Buechel (TD)
Gregory Carpenter (ED)
Richard Carver (SC)
Carole Cosmillo (GS)
Arlene Fenzl (FWR)
Susan Gannon (TD)
Lee Goodman (TD)
Linda Hader (TD)
Johnny Lanham (ED)
Jane Lavelle (ONC)

Vera Lenning (MP)
Jordan Miller (FWR)
Judith Nagy (GS)
Robert Naso (SC)
Bessie Outman (FCN)
Ken Palms (SC)
Bill Presson (PH)
Hannah Robare (ED)
Arlene Rodriguez (TD)
Maureen Sterinsky (MP)
Katie Stuber (ED)
Connie Varner (PH)

Farewell to Our Auxiliary Friends

Volunteer Maryann Mikesic-Sabo lost her husband Frank Sabo June 8, 2018. Frank was 88 years old, survived by his wife MaryAnn, one daughter, five grandchildren and 8 great grandchildren. Frank was born in Tovarnik, Yugoslavia, served in the Yugoslavian Military, migrated to Brazil to pursue his education and came to the United States in 1961 where he worked as a master machinist and specialized in the leather industry. Frank had a passion for cooking and entertaining family and friends.

Volunteer Barbara McDougal's husband Donald McDougal age 76, passed away on September 1, 2018. He was born in Fayetteville, Tennessee and survived by his wife Barbara, two daughters, six grandchildren and 3 great-grandchildren. Don was an electrician and electrical wholesaler, he enjoyed motorcycle riding, water sports and planning sightseeing trips for the family.

Volunteer Geneva "Sis" Wetzel passed away at age 95 on September 8, 2018. Sis was well known as the "Teddy Bear" lady. She knitted over 850 Teddy Bears for children at Bert Fish Hospital. Sis was a volunteer for 7 years. She traveled the world with her husband Jake, who was in the US Air Force and retired to New Smyrna Beach in 1982. Her husband, Jake passed away in January 1997. Sis loved golfing, knitting, gardening, crafting and being with her 7 grandchildren, 18 great grandchildren and 3 great great grandchildren.

Volunteer Jane Carpenter Patterson passed on October 2, 2018, she was 86 years old. Jane was born and raised in Middletown, NY, graduated from Coby Junior college, St. Lawrence University and obtained a master's degree in Education from Cornell University. Beside volunteering at Florida Hospital New Smyrna, she also volunteered at Coronado Boutique, The Little Theater, Meals on Wheels, and was the President of Sugar Mill Country Club Ladies Golf Association.

Volunteer and Past Auxiliary President Beverly Grace Hunt passed on January 12, 2019 at the age of 86. Beverly was born in Baltimore, MD in 1932. She moved to this area in 1962, worked for the K-Mart store for 20 years and was a volunteer at Bert Fish Medical Center for 10 years. Beverly enjoyed crafts, bunco, cake decorating, crocheting and reading. She is survived by her 3 daughters, 12 great children and 2 great great children.

Auxiliary Accomplishments 2018

Auxiliary Donations to the Hospital and other non-for-profits includes:

- **300 stuffed toys to the Emergency Department to hand out to children being treated or waiting for the parents**
- **50 stuffed animals to Radiology for children being tested or in waiting room**
- **\$1,700 for the purchase of tables and chairs for the 2nd floor nurse's breakroom**
- **Clothes and small household items to VA**
- **\$400 to the local Presbyterian Church**
- **\$1,000 donation to H.O.P.E. Campaign (emergency funds for hospital employees)**

Upgrade the Gift Shop to meet Fire Codes, OSHA, and Joint Commission requirements

Conducted an independent financial audit of 2016 and 2017 Auxiliary finances

Established the Auxiliary Assistance Fund for Auxilians needing emergency assistance which is funded by dues and donations of affiliate membership

Established the Auxiliary Individual and Business Affiliation Membership and Resource Guide

Developed a Marketing Plan and recruited 36 new volunteers

Conducted Lobby Sales that netted over \$4,000

Sold the Pink Door Thrift Store which avoided over \$40,000 in building repairs, \$15,000 annual lost revenue and established a perpetual investment fund

In 2018 volunteers worked 20,293 hours which equates to a savings of \$501,034 based on the National Volunteer Time calculation of \$24.69 per hour



STARFISH AWARD

The Starfish Award is recognition for volunteers who have demonstrated exceptional work, quality service, and compassionate communications with patients, family members, hospital staff, and their fellow volunteers. We want to recognize the volunteer who goes beyond the normal work effort and assists those in need.

Starfish Recipients

The 2018 third quarter awards for given to Amber Hudson, Peggy and Tom Walter announced at the October General Meeting.

Amber Hudson (Cozy Cart) – Amber has expanded her shift assignments from one to two shifts plus working every other Saturday. She has received numerous compliments on her ability to engage patients and visitors during her rounds with the cozy carts. As one patient wrote; “Amber lights up the room. She made me smile when I was crying. She has a special way of helping others and is a blessing from heaven.”

Tom and Peg Walter (ED and FWR) – Tom and Peg were co-chairpersons in the ED from 2015 till early 2018. They managed 21 different shifts, 7 days a week. Illness prevented them from continuing but stayed till we found a chairperson replacement. They continued to volunteer in the Family Waiting Room and found their calling. A young patient found her way into the Family Waiting Room and she needed someone to talk with. Peg Walter connected with her and they talked for over an hour. She needed to know what assistance was available in NSB, where to go, and how to get there. She needed a shoulder to lean on.

Tom Walter had a man come into the Family Waiting Room, his wife was undergoing a treatment. He needed to get an update on his wife’s condition, Tom took him down to the cafeteria for coffee, he needed the voice of someone who had a little knowledge regarding hospital procedures. He was very grateful for our conversation and returned to his wife’s room, as she was back from her treatment.

The fourth quarter awards were given to June Lynn, Susan Crawford, and Cynthia Couch at the December 2108 Holiday Luncheon.

June Lynd (OP) – is the chairperson for the Outpatient Desk in the Schildecker Lobby. She volunteers to attend hospital meetings representing the Auxiliary. When a Volunteer in Outpatient is not available to work their shift, June fills in for them. She works closely with the Outpatient supervisor to determine work requirements for the volunteers. During the General Meetings she comes early to set up and ensures all the arrangements are set for the meetings. June started work as a volunteer in 2001 and has accumulated over 18,000 hours. This year she worked an average of 58 hours a month. She is very supportive to patients, employees and fellow volunteers.

Susan Crawford (SDS)– is a volunteer in Same Day Surgery. She supports patients who have undergone a surgical procedure, patient family members and assists patients leaving the facility after their procedure. The SDS support staff and Nurse Manager speaks very favorable on Susan’s performance when interfacing with patients. Susan has also volunteered as an Admin person in the Auxiliary office, as a backup in the OR when a long-term illness left the shift empty. If you need something done she is a go to person willing to help. The following are comments from the Nurse Manager in SDS: Susan our volunteer is a wonderful person and a huge help to our department on our busy Wednesdays. Susan goes above and beyond for not only Same Day Surgery medical staff, but the patients as well. Susan is always smiling and has a very positive attitude. Last week, a patient did not have a ride home after surgery, therefore the surgery was going to be canceled and rescheduled for when someone was able to take this patient home. After hearing this, Susan offered to give the patient a ride home. Not only did Susan drive this patient home, she also stopped to get the patients prescription, made sure the patient was safe inside once home, and made the patient dinner. Susan has the biggest heart and Same Day Surgery is so beyond lucky to have her as our volunteer. She is always going out of her way to make sure others are happy. Susan is a very hard worker and has a very welcoming personality. Susan’s kindness and caring heart is why we think she deserves to win the Starfish award.

Cynthia Couch – is the Vice President of the Auxiliary, the Chairperson for the Gift Shop and Tower Desk. She is a tireless worker who coordinated the selling of the Pink Door, selling off the excess inventory, preparing the building for sale, coordinated a successful rummage sale, and donated the non-salable inventory to the VA, all within 45 days. She was instrumental in cleaning up the Gift Shop to meet OSHA, Fire, and Joint Commission requirements. She has turned the Gift Shop into a place we all can be proud of while still supporting the Tower Desk volunteers and conducting her Vice President duties.

Auxiliary Assistance Fund

Purpose:

The Auxiliary Assistance Fund established January 1, 2019, is a program for Auxilians at AdventHealth New Smyrna Beach who need emergency assistance. The program is funded by Auxiliary dues and donations by Affiliate Members to assist Auxilians who experience financial loss or hardship through no fault of their own such as fire, accident, death of a spouse, flooding, hurricane or tornado.

Scope & Eligibility:

Open to all AdventHealth New Smyrna Beach Auxiliary members.

Auxiliary member must be active, in good standing, up to date with their dues, at least one year of tenure, and worked at least 60 hours in the last 12 months.

The AdventHealth New Smyrna Beach Auxiliary Executive Board of Directors will be responsible for the administration of the funds collected and funds distributed. All funding decisions by the Auxiliary Executive Board are final. Assistance is provided as the availability of funds permit, decisions are made in the order in which completed application requests are received.

An application form will be available at the Auxiliary office or by requesting a form from an Auxiliary Executive Board Member. All requests for financial assistance through Auxiliary Assistance Fund will be kept strictly confidential.

Qualifying Limitations:

Monetary limits are no more than a lifetime of \$750 may be awarded to an Auxilian. No more than 3 payments may be awarded to any Volunteer during their tenure with the Auxiliary. No more than one application per Auxilian family member per 12-month period.

Use of Funds

Auxilians will be notified by mail of the assistance level approved.

Funds can only be used to pay an existing bill related to the financial loss or hardship caused by a catastrophic event.

Payments will be made directly to a creditor/vendor, not to an individual Auxilian. Documentation of expenses must be provided.

GENERAL MEMBERSHIP MEETING

Thursday April 18th, 2019

**Meeting — 11:00 AM
Luncheon — 12 Noon**

Brannon Center

AGENDA:

- **Business Meeting**
- **By-Laws Vote**
- **Service Awards**
- **Starfish Awards**

**DRESS CODE: Auxiliary Uniform and Badge
4 hours credit for attending the meeting**

Please sign in with the receptionist at the entrance.

Steve Kenney, Auxiliary President