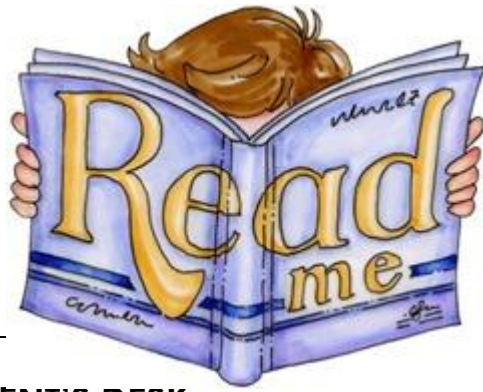


# FHNS Auxiliary News Letter

Volume 1, Issue 1  
July 2018

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## OFFICERS:

President – Stephen Kenney  
Vice President – Cynthia Couch  
Treasurer – Jan Summey  
Recording Secretary – Judy Miller  
Corresponding Secretary – Shirley Lopriore

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## FROM THE PRESIDENT'S DESK:

Can't believe that I've been President of the Auxiliary for six months already! Time flies when you're having fun! I want to thank each Auxiliary Member for all the hours and support you give. It never ceases to amaze me to see how you donate your precious time to help our Patients, Hospital and Auxiliary.

Over these last six months there have been some challenges the brand new Executive Board faced. On each occasion we put a plan together, worked as a team, and received outstanding support from our Volunteers and Hospital Staff. The challenges were:

Getting the Gift Shop and inventory storage area in compliance with the Joint Commission guidelines. Our Gift Shop Chairperson, Polly Hemler resigned in February. It required removing the clutter, rearranging sale items to allow wheel chair access, and eliminating fire and safety hazards. We have received glowing feedback from visitors and Hospital Staff on the new arrangement and seen sales substantially increase over the last 4 months.

Our newly elected Treasurer performed a financial analysis on the Pink Door, Gift Shop and Lobby Sales. The analysis showed the Gift Shop and Lobby Sales were profitable but the Pink Door lost over \$31,000 in the last 3 years. The detail showed higher expenses for insurance, utilities, and building repairs along with decreasing sales. A professional building inspector found roof leakage and electric

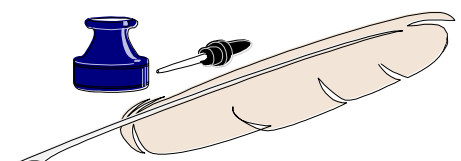
repairs costing over \$30,000 to repair. The Auxiliary Board of Directors unanimously voted that due to the cost of repairs, loss of income, increased expenses, and increased competition from the surrounding Thrift and Consignment Stores, that the Pink Door be sold and the proceeds invested to provide future funding for the FHNS and scholarship funds. Under direction of Vice President, Cynthia Couch and the Pink Door volunteers, they sold off the inventory, readied the building for sale, conducted a rummage sale, reduced operating expenses which allowed our finances to improve from January 1<sup>st</sup> balance of \$5,841 to June 1<sup>st</sup> balance of \$18,482. The Pink Door sold and closed within 45 days.

Our elected Treasurer decided to leave volunteering at FHNS in April and we have replaced him with a volunteer who worked in the Financial Services industry, Jan Summey.

Our future goals are to complete the financial review of 2016 and 2017, increase volunteer recruitment, improve volunteer moral, and increase our services throughout the Hospital.

Volunteers are unpaid not because they are worthless, but because they are **Priceless**. Thanks for volunteering!!!

Steve Kenney, President



## Meet Your New Executive Board

**President - Stephen Kenney:** Grew up in Pennsylvania and graduated from Temple University with a BBA (Bachelor of Business Administration). Entered the US Army right after graduation, attended Infantry OCS, commissioned as a 2<sup>nd</sup> Lieutenant in Communications and Electronics, served on active duty for 3 years.

After the Service worked 15 years at Ethicon, Inc. a Johnson and Johnson Company as a Shift Supervisor, Manufacturing Manager, Superintendent of Manufacturing, Plant Materials Manager In New Jersey and Texas. Also worked 5 years as Plant Quality Manager for Gore Associates, Medical Device Division, 11 years as the Director of Quality and Regulatory Affairs at Aircast, Inc. and 5 years as an Executive Consultant/SPC Trainer with Philip Crosby Associates a Total Quality Management Co. Retired to Florida from New Jersey in 2011. Hobbies are traveling and volunteering in the OR, Treasurer for the Masons and NSB Shriners.

**Vice President – Cynthia Couch:** Born in Kentucky and raised in Illinois, has two brothers and an older sister. Married with one child who is a Phlebotomist and LPN working in Kentucky. Cynthia started her career in Kentucky as an Executive Secretary, Instructor and Bookkeeper in the Real Estate field. Moved to Florida and worked as a Scheduling Secretary, Bookkeeper and Office Manager in Pest Control. Returned to Kentucky as a Legal Secretary and moved back to Florida to marry her husband, Lance. Her hobbies include music, art, food, golf and planting butterfly plants. Joined FHNS Auxiliary in 2015 and is the Chairperson for Tower Desk and Gift Shop.

**Treasurer – Jan Summey:** Born and raised in Ashville, NC, began her career in the Financial Service Industry in Charlotte, NC. Moved to Orlando, FL to join a Financial Services Marketing Company. She moved to Birmingham, AL joining Protective Life Insurance Company. Jan married Gary Summey and has one son, David who lives with his wife Alexa in Ft. Worth, TX and their two Golden Doodle puppies. Jan retired in 2017 relocating to Edgewater, FL. Volunteering at FHNS has always been a goal because the doctors and staff saved her mother's life. She joined the Auxiliary in 2018 and works in Out Patient and Tower Desk. Jan joined the Executive Board of Directors in June. Jan enjoys spending time in Ashville, NC, traveling, and boating in the intracoastal waterway.

**Corresponding Secretary – Shirley Lopriore:** Born in Indiana and raised in Michigan. Received a Bachelor of Science in Elementary Education from Western Michigan University in Kalamazoo, MI. Her teaching adventure started in the Upper Peninsula of Michigan, continued to Pennsylvania, Alabama, and ended in Florida, both in Deland and Edgewater. After 29 years of teaching, Shirley retired to travel with her husband, Michael, who sadly passed away in 2017. Shirley continues to enjoy traveling with her two daughters and other family members. Shirley works at Tower Desk and in the OR.

**Recording Secretary – Judy Miller:** Born in Cincinnati, OH and graduated from University of Cincinnati Raymond Walters College School of Nursing. Worked as a Registered Nurse for 37 years at Mercy Hospital Mt. Airy and 2 years for Cincinnati OB/GYN. Married to Steve Miller in 1974 and enjoys golf, riding motorcycles and playing pickle ball. Moved to NSB in 2004 as a snowbird and recently became a full time NSB resident. Works in the Auxiliary Office.

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## LOBBY SALE REPORT / FUND RAISER REPORT



This was our best Uniform Sale ever; we had sales that exceeded \$15,000, and our commission was over \$3,000. Kudos to all the volunteers who helped with the sale.

Conducted a Rummage and Pink Door Inventory Sale that netted us over \$8,000.

Please come out to support our **Newly Renovated Gift Shop** currently open Monday through Friday 10:00AM-3:00PM and see our new display from **UNDER THE PALMS CREATIONS (Jewelry by Annie.)**

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## Farewell to Our Friend

On June 13, 2018 we lost our good friend Carolyn Glenn. She graduated from the University of Georgia and taught elementary school for many years. Besides volunteering since 1989 at Bert Fish/Florida Hospital New Smyrna in the Emergency Department, Carolyn also belonged to Coronado Community United Methodist Church, Smyrna Yacht Club, Marine Discovery Center, and Southeast Volusia Historical Society. Survivors include her son Walter Glen III and wife Donna, and a brother, James Phillips and wife Ginger. She will be missed by all.

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## Welcome To Our New Volunteers

**We want to extend a warm welcome to our new volunteers:**

**Susan Crawford (SDS)**

**Johnathan Cummings (ED)**

**Marena Hill-Bartos (PH)**

**Amber Hudson (CC)**

**Nancy Meddis (OP)**

**Rebecca Meeds (ED)**

**Diana Oberdick (TD)**

**Elizabeth Schreiber (CC)**

**Sirilak (Mint) Srikudlar (ED)**

**Jan Summey (OP/TD)**

## 2017 VOLUNTEER YEAR AWARDS

### ONE YEAR

Deborah Adams	Margaret Waldman	Joanne Atkinson
Mary Helen Waters	Shirley Beach	Elda Wenzel
Mary Compton	Larry Williamson	Marianne Darcangelo
Allison France	Regina Grogan	Randy Johnson
Linda Kennedy	Jeannie Lienard	Shirley Lopriore
Lana Mathews	Elise McCotter	Fred McGullan
Dominick Mercurio	Sarah Miller	Sherry Ryan
Eileen Salzwedel	Jerry Tyrrell	Jeannie Lienard

### FIVE YEARS

Veda Blaike	Bernie Haberman	Steve Kenney
Carol Kessler	Bernice Robinson	

### TEN YEARS

Jerry Lehman	John Long	Ethel Roberts
Jack Von Albade		

### FIFTEEN YEARS

Lillian Beaton

### TWENTY YEARS

Joyce Kiether	Pat McVey	Dorothy Thomas
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## 2017 VOLUNTEER HOURS AWARDS

### 17,000 HOURS

June Lynd

### 6,000 Hours

Peggy Sizemore

### 3,000 HOURS

Bernie Haberman Steve Kenney Jerry Lehman Thomas Walter

### 2,000 HOURS

Sharon Miller & Peggy Walter Sharon Potter & Bernice Robinson

### 500 HOURS

Sharon Brown

Regina Strandberg

Joan Heath

### 5,000 HOURS

John Long & Mary Jane Williams

### 4,000 HOURS

Sylvia Jones & Judy Rosky

### 1,000 HOURS

## 2017 VOLUNTEER YEAR AWARDS (Continue)

### 100 HOURS

Marie Broadhurst	Sherry Ryan	Ralph Colucci
Willie Sams	Mary Compton	Wynona Slempe
Marianne Darcangelo	Mary Helen Waters	Charlene Elkins
Elda Wenzel	Margaret Erickson	Larry Williamson
Allison France	Charles Harrison	Linda Kennedy
Helen Lampke	Jeannie Lienard	Shirley Lopriore
Lana Mathews	Elise McCotter	Dominick Mercurio
Sarah Miller	Trish Ross	Sherry Ryan



### STARFISH AWARD

The Starfish Award is recognition for volunteers who have demonstrated exceptional work, quality service, and compassionate communications with patients, family members, hospital staff, and their fellow volunteers. We want to recognize the volunteer who goes beyond the normal work effort and assists those in need.

The process for nominating a volunteer to receive this recognition will be feedback from the hospital staff to the appropriate Department Chairperson that meets the above criteria. Each designated Chairperson will provide in writing their recommendation to the Auxiliary President at least 3 weeks before one of the three General Meetings/Luncheon. The President will review the nominees with Executive Board members to obtain their feedback and reach a consensus on the nominees to receive the award.

## First Starfish Recipient

The first award for 2018 was given to Joyce Kiether announced at the April General Meeting. Joyce has over 20 years of service with the Auxiliary mainly working in the Pharmacy. She is dedicated to her work, trains new volunteers, shows empathy and compassion in her interface with others, and always willing to help anyone needing her support. She was recognized with a gold star pin “In Honor of Outstanding Volunteer Work” and a Gift Certificate.



## New Volunteer Benefits

At the April General Meeting the FHNS CEO Ken Mattison, announced that our meal allowance has been increased from \$ 7.00 to \$ 8.00 a 14% increase.

The FHNS has approved an insurance policy for all volunteers. The policy provides up to \$50,000 for accidental death and dismemberment, up to \$35,000 in medical expenses and a weekly benefit of up to \$300 for total disability for volunteers covered by the policy in the event they are injured while engaged in their volunteer duties.

# **Joint Commission on the Accreditation of Healthcare Organizations**

(JCAHO) is a private, nonprofit organization whose mission is to continuously improve the safety and quality of care provided to the public; it does this through the provision of health accreditation, inspections, recommendations and related services that support performance improvement in healthcare organizations. FHNS wants and needs their stamp of approval.

What does this mean to us, the Auxiliary. Since we are part of the Healthcare organization we need to adhere to their recommendations and practices to strive for the highest possible care delivered to our patients. Some of the areas that will affect us are:

- Annual TB testing to prevent being contagious to patients and other employees
- Annual training of HIPPA, hospital policies, safety requirements and regulations
- Annual flu shots
- Annual job-related training such as wheel chair, handling specimens, Emergency Department procedures, and infection prevention

Please support FHNS efforts to continuously improve their healthcare delivery practices; we, our family, and/or friends maybe a future patient at FHNS.

## **FEEDBACK**



The Executive Board of Directors would like to hear from you on how we are doing and how we can improve our Auxiliary. Some of the areas include:

- Communications
- Outside hospital activities
- Recruiting ideas to expand the Auxiliary, getting more members
- Gift Shop items to sell
- Lobby sale items to sell
- Coordinate fund raising with other not-for-profit organizations

Please bring us your ideas, be specific, and we will see if it is possible. Write down your ideas and deliver it to the Auxiliary Office, or email me at [stephen.kenney@ahss.org](mailto:stephen.kenney@ahss.org), or leave your ideas on the Auxiliary Office message machine at 386-424-5268, we will get back to you.

# **GENERAL MEMBERSHIP MEETING**

**Wednesday October 24<sup>th</sup>, 2018**

**Meeting — 10:00 AM**  
**Refreshments — 9:30 AM**

**FHNS Business Center**

## **AGENDA:**

- **Business Meeting**
- **Election of Officers for 2019**

**DRESS CODE: Auxiliary Uniform and Badge**  
**4 hours credit for attending the meeting**

**Please sign in with the receptionist at the entrance.**

***Steve Kenney, Auxiliary President***